

Please let us know how you use the Zig Zag bus service and your views on the proposed timetable

either by completing the internet consultation survey at www.wiltshire.gov.uk/consultations, or by answering the questions below then returning this form to us at the address shown at the bottom of the page:

1. Which town or village do you live in ? _____

2. How often do you use the Zig Zag bus services at the moment ? (please tick one box)

- ☐ 5 or more days a week ☐ twice per week ☐ Less than once per week
☐ 3 or 4 times per week ☐ once per week ☐ Less than once per month

3. When you use this service, what is the purpose of your journey? (please tick all that apply)

- ☐ Travel to/from work ☐ To attend medical appointments
☐ To attend school or college ☐ To visit friends and relations
☐ Travel for shopping ☐ To connect with trains at Trowbridge or Bradford on Avon

4. Does the current timetable meet your main travel needs? (please tick) ☐ Yes ☐ No ☐ partly

5. Would the proposed timetable meet your needs? (please tick) ☐ Yes ☐ No ☐ partly

7. If you have answered 'No' or 'Partly' to question 5, what specific journeys would you not be able to make and how often do you need to make these journeys ?

8. Do you wish to make any other comments on these proposals ?

9. Finally please give us a bit more information about yourself:

What is your age group? (please tick) ☐ under 17 ☐ 17-25 ☐ 26-45 ☐ 46-64 ☐ over 65

Are you male or female? (please tick) ☐ Male ☐ Female

Do you consider yourself disabled ? ☐ No
☐ Yes - if so does this affect your ability to walk? ☐ Yes ☐ No

Proposed changes to the Zig Zag bus service linking Trowbridge, Bradford on Avon, Holt, Melksham, Corsham and Chippenham



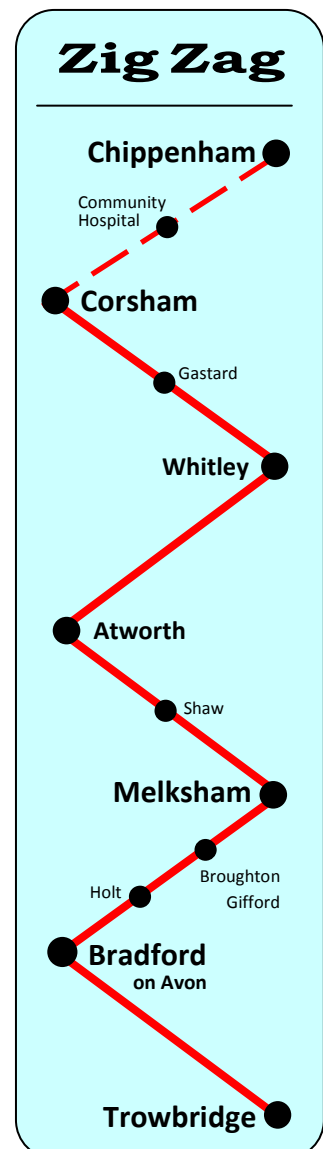
We want your views !

Wiltshire Council is reviewing a number of poorly used bus services, with the aim of providing them in a more cost effective manner whilst continuing to meet local needs.

The Zig Zag bus service which links Trowbridge, Bradford on Avon, Holt, Broughton Gifford, Melksham, Shaw, Atworth, Whitley, Gastard, Corsham and Chippenham, is one of those that is being reviewed and we invite your views on how the proposed changes that are summarised in this leaflet, will affect you.

To provide us with your feedback, please either complete the consultation survey on the Wiltshire Council website, a link to which can be found at www.wiltshire.gov.uk/consultations, or fill in the questionnaire on the back of this leaflet and return it to us at the address shown on the bottom of the page, by Friday 2 August 2013.

Produced by Wiltshire Council's Passenger Transport Unit



Zig Zag Bus Service

Summary of the proposed changes

The Zig Zag bus service is currently operated by 3 bus companies on behalf of Wiltshire Council, who funds the entire service. The service is designed to meet a variety of transport needs, including journeys to work, education and shopping in all five of the towns that it serves.

Although some journeys are reasonably well used, many journeys carry less than 10 passengers with some journeys carrying even fewer. Use of the service north of Melksham is particularly disappointing, having reduced in recent years following the improvements to the Bath-Melksham service which now also calls at Whitley.

The current timetable is also very expensive to provide because on weekdays it requires the use of at least two buses. However, surveys suggest that the majority of the needs of our existing passengers could be met by altering the timetable so that it can be operated using fewer vehicles.

Wiltshire Council has produced a new timetable which we believe will enable the service to be provided in a more cost effective manner, whilst retaining links to the most popular destinations at times when they are most needed. A copy of the proposed timetable is shown opposite.

We are keen to hear how well you feel these new arrangements would meet your own travel needs and so would be grateful if you could either complete the consultation survey on the Wiltshire Council website, a link to which can be found at www.wiltshire.gov.uk/consultations, or fill in the questionnaire on the back of this leaflet and return it to us in the post by 30 June 2012.

Proposed Zig Zag bus timetable from January 2014

<u>Mondays to Fridays</u>									<u>Saturdays</u>					
		TB		X				TB		TB				TB
Corsham, Newlands Rd	0720	--	1000	1130	--	--	--	--	--	1000	1205	--	1615	--
Gastard, Harp & Crown	0724	--	1004	1134	--	--	--	--	--	1004	1209	--	1619	--
Whitley, Corsham Road	0727	--	1007	1137	--	--	--	--	--	1007	1212	--	1622	--
Atworth, Purlpit	0732	--	1012	1142	--	--	--	--	--	1012	1217	--	--	--
Atworth, Clock	0734	--	1014	1144	--	--	--	--	--	1014	1219	--	--	--
Shaw, Church	0739	--	1019	1149	--	--	--	--	--	1019	1224	--	1625	--
Dunch Lane	--	--	1020	R	--	--	--	--	--	1020	R	--	--	--
Melksham, Asda	R	--	1023	R	--	--	--	--	--	1023	R	--	--	--
Melksham, Market Place	0747	0900	1028	1157	1205	1340	1635	1805	--	1028	1233	1433	1633	1805
Broughton Gifford, Fox	0758	0908	1036	--	1213	1348	1643	--	0908	1036	1241	1441	1641	--
Holt, Station Road	--	0913	R	--	R	R	--	--	0913	R	R	R	--	--
Holt, Three Lions	0803	0916	1041	--	1218	1353	1648	1813	0916	1041	1246	1446	1646	1813
Bradford on Avon, Bridge	B	B	1046	--	1223	B	B	1818	B	1046	1251	1451	1651	1818
TROWBRIDGE, Town Centre	0820	0933	1058	--	1235	1408	1703	--	0933	1058	1303	1503	1703	--

<u>Mondays to Fridays</u>									<u>Saturdays</u>					
		TB		X						TB				
TROWBRIDGE, Town Hall	--	0855	1100	--	1240	1410	1555	1710	--	--	1100	1310	1510	1710
Bradford on Avon, Bridge	0751	B	1111	--	1251	B	B	B	0825	--	1111	1321	B	B
Holt, Three Lions	0756	0911	1116	--	1256	1428	1613	1728	0830	--	1116	1326	1528	1728
Holt, Station Road	--	0913	R	--	R	R	R	R	R	--	R	R	R	R
Broughton Gifford, Fox	--	0918	1121	--	1301	1433	1618	1733	0835	--	1121	1331	1533	1733
Melksham, Market Place	0806	0928	1131	1200	1311	1443	1628	1743	0845	0850	1131	1341	1543	1743
Melksham, Asda	--	0931	--	1203	R	1446	--	1746	--	0853	1134	R	1546	1746
Dunch Lane	--	0934	--	--	R	R	--	R	--	0856	1137	R	R	R
Shaw, Church	--	0937	--	1206	R	R	--	R	--	0859	1140	R	R	R
Atworth, Clock	--	0939	--	--	R	1451	--	1751	--	0901	1142	R	1551	1751
Atworth, Purlpit	--	0944	--	--	R	1454	--	1754	--	0906	1147	R	1554	1754
Whitley, Corsham Road	--	0949	--	1209	R	1459	--	1759	--	0911	1152	R	1559	1759
Gastard, Harp & Crown	--	0952	--	1214	--	1504	--	1804	--	0914	1155	--	1604	1804
Corsham, Town Centre	--	0958	--	1220	--	1510	--	1810	--	0920	1200	--	1610	1810

Please note that the Zig Zag bus would be required to undertake school journeys between 0820 and 0855, and between 1510 and 1600

Key: **B** - This journey runs via Staverton where it forms part of town bus service 68
R - The bus will only call at this point if required by passengers on the bus
X - this journey may only operate on certain days of the week

TB - This journey would be operated by a Trowbridge Town or Melksham Town service bus (as at present).